

BOMBAY TEACHERS TRAINING COLLEGE

A Constituent College of HSNC University, Mumbai

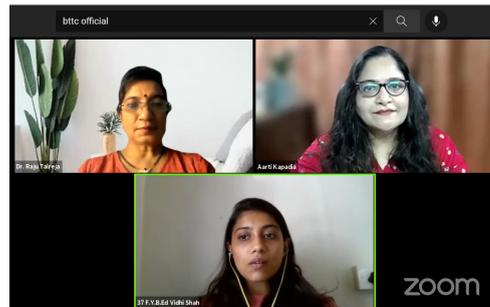
Student Council

Organizes a webinar

On

Communication with Diction and Conviction

The webinar was held on 28th of August, 2021. Ms. Azmina Khoja gave an introduction to the webinar following which Ms. Vidhi Shah Introduced the resource person, Mrs. Aarti Kapadia. She said that for communication, the most important thing after an action is to see the reaction. She gave us various practical tips for communication. One must be totally sure of what one is speaking and must be clear in one's speak. "Listen to understand, not just to reply." She spoke. A very important value she imbibed in us is that communication is at the core of a teacher's professional life. Time management, team management, conflict management, stress management and adapting to changing situations is very important for a teacher.



She said that one grows when one is outside his or her comfort zone, to communicate and to build a good atmosphere. She talks about the steps of the communication process. Most important component in in communication is to check for understanding. One must know whether understanding or comprehension has taken place in the other person. She said that a pitfall of communication is preconceived notions and fixed thinking. She's spoke of the fact that 65% of communication is nonverbal. She said one must be mindful



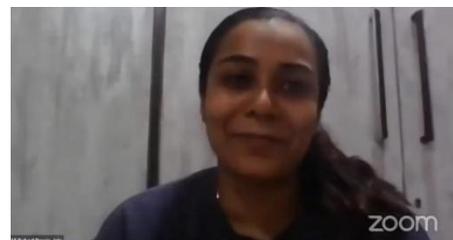
of their body language. She said that there are some common mistakes that we make in verbal communication are swallowing words, using filler words, speaking quickly, fidgeting and avoiding eye contact.



She further said that to have a winning conversation on must

Out of Box Thinking (OBT) and Keep it Short and Simple (KISS). She also said that one must be take the path between being aggressive and submissive. One must be Assertive. One must communicate with conviction through- study and emulate, use gesture, read out the material loud, receive feedback, practice pausing.

The Webinar ended with Ms. Pooja Jain who gave the Vote of thanks followed by the National Anthem.



Report written by Dinaz Irani -12 (FY. B. ED)