

BOMBAY TEACHERS' TRAINING COLLEGE

A Constituent College of HSNL University, Mumbai

Recognized By NCTE

Re-Accredited 'A' Grade by NAAC (3rd Cycle)

A Centralized Confidential Students Grievance Redressal Committee has been reconstituted to redress the grievances and complaints of the students.

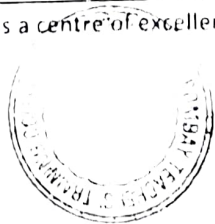
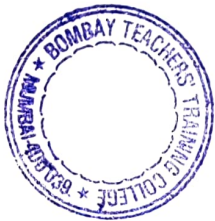
Objectives of Grievance Redressal Committee


- To uphold the dignity of the College by ensuring conflict free atmosphere through promotion of cordial Student-Student relationship and Student-teacher relationship etc.
- To provide an easily accessible machinery for settlement of grievances of students in order to maintain a harmonious educational atmosphere in the college.
- To deal with the complex situations in a tactful manner to avoid dissatisfaction of stakeholders.
- To encourage students to express their grievances and problems freely without any fear of being victimized.
- To advise students to respect the dignity and rights of one another and show utmost patience whenever any occasion of strife arises.
- To advise students to refrain from instigating others, including but not limited to college administration.
- To advise all staff members to be affectionate to the students.
- To support those students who have been deprived of the services offered by the college, for which he/she is entitled.
- To make officials of the college responsive, accountable and courteous in dealing with the students.
- To ensure effective solution to the student's grievances with an impartial and fair approach.

Functions of Grievance Redressal Committee

- The Grievance Redressal Committee looks into the complaints lodged by any student and judges its merit.
- The Grievance Redressal Committee is empowered to look into matters of harassment.
- The Grievance Redressal Committee allows anyone in the college with a genuine grievance to approach the committee members in person or through Students' Council.
- If the student is unwilling to appear in self, grievances may be submitted in writing in the Suggestion Box (Guzarish) in the class/office. Grievances may also be sent through e-mail to the contact@btte.edu.
- The Grievance Redressal Committee will act upon those cases which have been forwarded along with the necessary documents within the stipulated time.

Our Vision – To emerge as a centre of excellence in teacher education




Principal
Bombay Teachers' Training College,
Colaba, Mumbai-400 006

- The Grievance Redressal Committee will report to the principal about the cases attended to and the number of pending cases, if any, which require direction and guidance from the higher authorities.

Composition of Grievance Redressal Committee

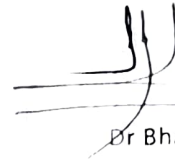
Name of Grievance/ Complaint Redressal Officer	DR RAJEEV I JHA	drrajeev@btcc.edu	9967503945
Name of Contact Person in case of Emergency	DR NEELU VERMA	drneelu@btcc.edu	9322364247

Committee Members:


DR Rajeev I. Jha

Dr Neelu Verma

Jha
Neelu



Dr Bhagwan Balani
PRINCIPAL

Principal
Bombay Teachers' Training College
Colaba, Mumbai-01

